



HKQMA

Hong Kong Quality Management Association
香港品質管理協會

Course Description:

RQM program has come to the 13th Intake now. We have almost 90 graduates from this RQM programs. Apart from the wide recognitions from Mainland China and New Zealand, graduates learned practical quality improvement tools and knowledge for their day-to-day working after the training. This program will be delivered by e-learning format, ie, participants will study the entire program by his/her own pace and it is flexible. No classroom teaching save travel time to attend classes.

CERTIFICATE COURSE ON Registered Quality Manager

註冊質量經理證書課程

E-Learning Program 2019-2020

電子學習計劃 2019-2020

Program Structure

This program consists of 10 modules. Each module requires participant spending 4 hours in watching the video and quiz, and 8 hours on reading materials provided and preparing for the final examination. When participant finished the course materials all quiz and short question exercises, participant will be advised the “pass” grade and the next module materials will be provided. Face-to-face meeting and company visits may be arranged occasionally. After successfully completed all 10 modules, participants will be invited for a written examination(open book). A RQM Certificate will be awarded by HKQMA. Participant submits a project and pass the Viva Exam (HK\$3,000 and Registration Fee HK\$750), he/she will be awarded Designatory lettering RQM and qualified to apply for RQM of New Zealand Organization for Quality and China Association for Quality via HKQMA (membership or registration fees subject to individual associations).

Course Contents:

Modules (Languages Cantonese; Handouts in English)

1. Principles and elements of TQM
2. Quality Management System Part A
3. Quality Management System Part B
4. Tools in Quality Management
5. QCC
6. Basic Statistics and Data Analysis
7. Project and Research
8. Training and Development
9. Service Quality Concepts and Actions
10. Measuring Service quality

Enrollment: Start any time.

Email to
enquiry@hkqma.org.

Phone: 25812210

Program Fee:

HK\$6,000

Experienced and well qualified lectures

Dr. Frankie Lam (Chairman of HKQMA)

Dr. Mark Chan (President of HKQMA)

Dr. Victor Leung (Director of HKQMA and Adjunct Lecture of local Universities) and

Other teachers.

