

The 14th Hong Kong Quality Management Convention

第十四屆香港品質管理大會

Organizer:



Quality: The Core for Business Excellence



The 14th Hong Kong Quality Management Convention will be held on 6 December 2018 at Hong Kong Productivity Council. Found in 1983, HKQMA have been actively promoting quality management and training, and providing a platform for experience sharing between Hong Kong and the rest of the world. The Convention is an iconic quality event in the industries. This year's convention together professionals from China, Hong Kong and Macau among members from the China Quality Association, the Guangdong-Hong Kong-Macau Greater Bay Area Quality Alliance, quality experts and local organizations and corporates including: Kum Shing Group, MTRC, Lee Kum Kee Group, Towngas, Airport Authority Hong Kong, Maxim's Group and Modern Classic Hotel Shenzhen etc. share the creative thinking and quality management culture as **Core for Business Excellence**.

Seminar

Date: 6 Dec 2018 (Thu)

Time: 09:30 — 17:00

Venue: Hong Kong Productivity Council

Company Visit

Date: 7 Dec 2018 (Fri)

Time: 09:30 — 12:30 /
14:00 — 17:00

Visit will be chosen from one of the local organizations in the morning or afternoon session.

Further details will be announced

Fee: HK\$480 for two-day event

Lunch will be provided on 6 Dec 2018 only

Supporting Organizations:



The Institute of Purchasing & Supply of Hong Kong
香港物資採購與供銷學會



Sponsored by:



Programme Rundown (6 Dec) (Tentative)

Time	Programme		Speaker			
9:30am —10:00am	Welcome and Registration					
10:00am —10:30am	Welcome Speech and Group Photo		Dr. Mark CHAN (President of HKQMA)			
10:30am —10:45am	Keynote Speech 1		Mr. Li Gao Shuai Deputy Secretary (China Association for Quality)			
10:45am —10:15am	Keynote Speech 2		Mr. George LAU Manager-System Assurance (Kum Shing Group, Hosting Company of QIESC 2019)			
11:15am —11:45am	Keynote Speech 3		Dr. LI Rong (President of Shenzhen Association for Quality)			
11:45am —12:00pm	Gratitude Speech		Dr. Frankie LAM (Chairman of HKQMA)			
12:00pm —1:30pm	Lunch					
	Session A (Theatre 1 for 65 Persons)		Session B (Theater 2 for 100 Persons)		Session C (Classroom#120 for 30 Persons)	
Time	Topic	Speaker	Topic	Speaker	Topic	Speaker
2:00pm-2:30pm	How big data helps public Utility to deliver quality service?	Mr. Oscar CHU (Vice Chairman of Macau QMA)	National Quality Fundamental	Professor LI Ming (Shanghai University)	The Next Level of Leadership – A Taster Workshop of Autopilot Leadership	Dr. Jowie YU (Autopilot Leadership Lab, LKK Health Products Group)
2:35pm-3:05pm	Innovation Journey of Towngas	Mr. Melvin WONG (Chairman, Continuing Transformation Office, Towngas)	Hotel Innovation Breakthrough	Mr. XIE Yin (Director of Modern Classic Hotel Shenzhen)		
3:05pm-3:20pm	Tea Break					
3:20pm-3:50pm	Work Improvement Team of MTR Corporation	Mr. Edrey LEUNG (WIT subcommittee Chairman, MTRC)	Quality Journey of Airport Authority Hong Kong	Mr. Kelvin WONG (Deputy General Manager of AAHK)		
3:55pm-4:25pm	HR Transformation	Ms. Seria LAM (Director of Human Resources, Maxim's Catering Group)	Theory of Inventive Problem Solving	Dr. Victor LO (Chairman, Institute of Systematic Innovation)		
4:30pm-5:00pm	Machine Learning for Quality Improvement	Mr. Alex KWAN (Manager, (Minitab)	Service Quality in Tourism	Dr. Gavin CHAU (Executive Associate Dean of City U of Macau)		

List of Company Visit and Location (7 Dec) (Tentative)

- Towngas showroom at North Point
- Minitab free seminar at Tsim Sha Tsui - Topic: Gear up for industry 4.0: Machine Learning for manufacturing performance by Mr. Darren Chai, General Manager QY Data Technology
- Six Sigma Institute by Wood Cheung company visit Taiwan Study trips at Tsim Sha Tsui

List of Honorary Guests (Tentative)

- Deputy Director, Qianhai Division, Shenzhen Municipal Market and Quality Supervision Committee
- Deputy Secretary and Director from China Association for Quality
- Presidents/Chairmen from Hong Kong, Macau, Greater Bay Area Quality and Professional Associations
- Quality practitioners Top Management of varieties of Enterprises and Universities in Hong Kong, Macau and Mainland